SOMA

PHYSICAL THERAPY &
HEALING ARTS

Refund Policy

At SOMA Physical Therapy & Healing Arts, we are committed to providing high-quality, personalized care tailored to each patient's individual needs.

All services are non-refundable once they have been rendered or administered.

This includes pelvic floor physical therapy, post-cosmetic surgery lymphatic recovery, in-home concierge treatments, and virtual consultations.

By receiving services from SOMA Physical Therapy & Healing Arts, patients acknowledge and agree that payment for completed services is final, regardless of individual treatment outcomes or personal satisfaction.

Refund requests for services that have not yet been provided will be reviewed on a case-by-case basis, in accordance with applicable laws and payment agreements.

This policy does not limit any rights patients may have under applicable law, including rights related to billing errors, duplicate charges, or services not rendered.

For billing questions or concerns, please contact SOMA Physical Therapy & Healing Arts directly.